



## Child & Family Services

Family-centered programs range from childcare, supplemental foods, nutritional counseling and family preservation to intensive home-based assistance. Our goal is to promote and strengthen each family by providing the foundation upon which healthy families can flourish.

### Family Preservation

Family-based and community focused, these services are designed to help families cope with significant stresses/problems that interfere with their ability to nurture their children. The goal is to maintain children with their families or to reunify them, whenever it can be done safely. Services include: parenting education, domestic violence education, behavior modification, money management, nutrition, assistance with transportation, supervised visitation, and family communication.

### Child Care

Kids Place in Scottsburg serves families by providing affordable, high quality child care in a safe and nurturing environment. Curriculum-based programming provides a foundation for inclusionary preschool and child care. Kids Place is a level 4 Paths to Quality and NAEYC-accredited childcare program.

### CAPS – Child Advocacy and Parental Support

CAPS is a voluntary home-based case management service free to families with children 0-17 years of age who are not otherwise receiving preventative case management services. By connecting families with resources needed to strengthen them, as well as educating them on things such as parenting techniques, CAPS provides short term, goal oriented services to help families meet their maximum self-sufficiency potential. The program assists families who reside in Clark, Floyd, Harrison, Scott and Washington counties and that need help learning about and accessing community resources.

### WIC – Women, Infants and Children

WIC is a federally-funded nutrition program that provides food checks, nutrition counseling, and community referrals to pregnant, breastfeeding, and postpartum women, infants and children under five years of age. WIC is designed to improve fetal development, reduce the incidence of low birth weight and premature births, reduce maternal and childhood anemia, and promote breast feeding.



### Healthy Families

This program is a voluntary and confidential home-based service to support new and expectant parents. Because babies begin learning at birth, Healthy Families believes parents are their child's first and best teachers. Parenting is a very demanding job and all parents have worries, questions and stress. Families receive regular visits from a trained family support specialist who can provide support, developmental assessments for their child, and an opportunity to set and accomplish family goals.

### Locations

**New Hope Corporate Office & Senior Center**  
Jeffersonville (812) 288-8248

**Kids Place Child & Family Services**  
Scottsburg (812) 752-4892

**New Hope Commons Child & Family Services**  
Jeffersonville (812) 288-4304

**New to You Thrift Store**  
Charlestown (812) 256-2172

**Healthy Families**  
Clark, Fayette, Jackson, Jefferson, Rush, Scott, Union Counties

**WIC**  
Bartholomew, Clark, Jackson, Jefferson, Jennings, Scott Counties

**Housing**  
Willow Trace, Forest Glen, Highland Glen, Quartermaster Court, Aberdeen Woods, Rivers Edge, Duck Creek, Park Place



**New Lives, New Futures, New Hope**

725 Wall Street  
Jeffersonville, IN 47130  
(812) 288-8248 phone  
(812) 288-1206 fax  
info@newhopeservices.org  
www.newhopeservices.org



Providing  
**Services Responsive to  
Individual Needs**



# Welcome to New Hope Services!

New Hope Services has a rich history of meeting human services needs throughout Southern Indiana. With a history spanning over 55 years, New Hope is one of the largest and most successful not-for-profits in the Louisville region and has been publicly recognized as a model in the delivery of developmental services. Originally, New Hope focused solely on serving children with disabilities in Clark County. Over the years New Hope has expanded its services and today focuses on three primary programs: **Adult Services, Child & Family Services, and Housing & Community Development.**

New Hope provides services in 14 Indiana counties: Clark, Floyd, Scott, Jefferson, Harrison, Washington, Jennings, Jackson, Vermillion, Madison, Bartholomew, Fayette, Union, and Rush. Annually, New Hope serves over 10,000 individuals and families.

## Vision:

A quality life for all in our community.

## Mission:

Provide services responsive to individual needs.

## Accreditations / Certifications

- Commission on Accreditation of Rehabilitation Facilities (CARF)
- National Association for the Education of Young Children (NAEYC)
- Healthy Families America
- ISO 9001-2008
- Better Business Bureau (BBB)



## Adult Services

The Adult Services program works with adults with disabilities and their families, helping them to increase vocational and employment skills, adult daily living skills, community integration, self care, and household duties in order to increase independence.

### ACES – Adult Community Empowerment Services

ACES provides an activity-related, facility-based day program for adults with developmental disabilities to promote community and social integration. This program teaches and supports individuals in accessing their community, and promotes social skills and activities while participating in community events.

### Community Habilitation

This program provides purposeful, goal-oriented activities for adults of any age with disabilities. All services are intended to help clients reach their highest level of independence regarding personal, social, and daily living skills.

### Job and Skills Training

The Job Training Center offers a training program that teaches clients job skills. This may include collating for printing companies, labeling, and small hand assembly. These programs provide personal, social, educational, daily living, and community integration skills which can translate into full or part-time jobs for clients.

## Supported Living

Offers services for the specific needs of up to four individuals in an apartment or family home. Some clients may only need a few hours of assistance a week; others may require 24-hour care. This external support allows them to live as independently as possible, yet be safe and secure.

## Behavior Management

Supports individuals to use positive strategies to decrease the occurrence of behaviors, helping them to increase independence and meaningful participation in the community, which enhances their quality of life.

## Respite Care/Attendant Care Homemaker

Provides temporary or periodic care for a person with disabilities, to provide relief for the usual care giver. Activities include assistance with meal preparation, daily living skills, grooming, administration of medications, and assistance with accessing the community. Offers flexible scheduling.

## Employment Services

This program assists individuals in selecting, obtaining and/or maintaining appropriate employment in competitive settings, consistent with individual needs and interest. Most importantly, we help individuals with developmental, physical, and emotional disabilities realize their maximum potential within integrated community work settings.



## Hope SeniorCare

Personalized care and support for seniors in Southern Indiana, offering three categories of in-home and community services. Includes such things as companionship, housekeeping, grooming and medication reminders, mobility and escorting to community activities. A variety of in-home and personal services may be used independently, or in conjunction to provide comprehensive care.

## Housing & Community Development

Our Housing and Urban Development (HUD) approved counseling agency works to provide direction and leadership in the development of safe, affordable and suitable housing in response to public need.

Our Community Development team works with clients who are being displaced from their homes either by the owner/landlord or by the municipality where the property is located.

We work to determine the situation and find out what resources are available to locate a comparable home with permanency.

Since 1997, New Hope has emerged as the largest non-profit contractor of affordable, single-family housing in Clark, Floyd, Harrison, Scott, and Washington counties.

